Privacy Policy

Effective Date: 2/2/2024

1. Introduction

Welcome to Lenshipz! At Lenshipz, we are committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our mobile application, Lenshipz (the "App"). Please read this Privacy Policy carefully. If you do not agree with the terms of this Privacy Policy, please do not access the App.

2. Information We Collect

We may collect information about you in a variety of ways. The information we may collect via the App includes:

a. Personal Data

Personally identifiable information, such as your name, shipping address, email address, and telephone number, and demographic information, such as your age, gender, hometown, and interests, that you voluntarily give to us when you register with the App or when you choose to participate in various activities related to the App.

b. Derivative Data

Information our servers automatically collect when you access the App, such as your IP address, your browser type, your operating system, your access times, and the pages you have viewed directly before and after accessing the App.

c. Mobile Device Data

Device information, such as your mobile device ID, model, and manufacturer, and information about the location of your device if you access the App from a mobile device.

d. Third-Party Data

Information from third parties, such as personal information or network friends, if you connect your account to the third party and grant the App permission to access this information.

3. Use of Your Information

Having accurate information about you permits us to provide you with a smooth, efficient, and customized experience. Specifically, we may use information collected about you via the App to:

- Create and manage your account.
- Process your transactions and send you related information, including purchase confirmations and invoices.
- Provide, operate, and maintain the App.
- Improve, personalize, and expand our App.
- Understand and analyze how you use our App.
- Develop new products, services, features, and functionality.
- Communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the App, and for marketing and promotional purposes.
- Send you text messages and push notifications.
- Find and prevent fraud.
- Facilitate the delivery of services and job assignments through the App.
- Monitor and analyze trends, usage, and activities in connection with our App.

4. Disclosure of Your Information

We may share information we have collected about you in certain situations. Your information may be disclosed as follows:

a. By Law or to Protect Rights

If we believe the release of information about you is necessary to respond to legal process, to investigate or remedy potential violations of our policies, or to protect the rights, property, and safety of others, we may share your information as permitted or required by any applicable law, rule, or regulation.

b. Business Transfers

We may share or transfer your information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.

c. Third-Party Service Providers

We may share your information with third parties that perform services for us or on our behalf, including payment processing, data analysis, email delivery, hosting services, customer service, and marketing assistance.

d. Affiliates

We may share your information with our affiliates, in which case we will require those affiliates to honor this Privacy Policy.

e. Business Partners

We may share your information with our business partners to offer you certain products, services, or promotions.

f. Other Third Parties

We may share your information with advertisers and investors for the purpose of conducting general business analysis. We may also share your information with such third parties for marketing purposes, as permitted by law.

5. Security of Your Information

We use administrative, technical, and physical security measures to help protect your personal information. While we have taken reasonable steps to secure the personal information you provide to us, please be aware that despite our efforts, no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other type of misuse.

6. Policy for Children

We do not knowingly solicit information from or market to children under the age of 13. If we learn that we have collected personal information from a child under age 13 without verification of parental consent, we will delete that information as quickly as possible. If you believe we might have any information from or about a child under 13, please contact us at support@lenshipz.com.

7. Controls for Do-Not-Track Features

Most web browsers and some mobile operating systems include a Do-Not-Track ("DNT") feature or setting you can activate to signal your privacy preference not to have data about your online browsing activities monitored and collected. No uniform technology standard for recognizing and implementing DNT signals has been finalized. As such, we do not currently respond to DNT browser signals or any other mechanism that automatically communicates your choice not to be tracked online.

8. Options Regarding Your Information

You may at any time review or change the information in your account or terminate your account by:

- Logging into your account settings and updating your account.
- Contacting us using the contact information provided below.

Upon your request to terminate your account, we will deactivate or delete your account and information from our active databases. However, some information may be retained in our files to prevent fraud, troubleshoot problems, assist with any investigations, enforce our Terms of Use and/or comply with legal requirements.

9. Contact Us

If you have questions or comments about this Privacy Policy, please contact us at:

• **Email:** support@lenshipz.com

Phone: 603-239-3286

• Website: www.lenshipz.com

10. Updates to This Privacy Policy

We may update this Privacy Policy from time to time in order to reflect, for example, changes to our practices or for other operational, legal, or regulatory reasons. We will notify you of any changes by posting the new Privacy Policy on the App. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.